



JEEVAN JYOT EDUCATIONAL CHARITABLE TRUST

REENA MEHTA COLLEGE

of ARTS, SCIENCE, COMMERCE & MANAGEMENT STUDIES

Affiliated to University of Mumbai | NAAC Accredited B Grade with 2.41 CGPA | ISO 9001:2015 | Gujarati Linguistic Minority
Section 2 (f) of the UGC Act 1956

Criteria 1: Curricular Aspects

Metric No: 1.4.1

Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website (Yes or No)

Weightage 20

Obtained Score from NAAC: 0

Expected Score from NAAC: 4

HEI Input: Yes

DVV Recommended Input: NO

Remark:

Input edited as HEI has not provided the sample feedback forms from stakeholders.

https://assessmentonline.naac.gov.in/storage/app/hei/SSR/104085/1.4.1_1660290043_9147.pdf

Findings of DVV

Kindly provide

- 1) 5 Sample Filled in feedback forms from all the stakeholders.
- 2) Stakeholder feedback analysis report signed by the principal.
- 3) Department wise Action taken Report on feedback signed by the competent authority Document showing the communication with the affiliating University for the Feedback.
- 4) Action taken by the affiliating university on the feedback.

Response from HEI

Please note that the samples Filled in feedback forms are system generated as the feedback is taken online.

Please find the Link for the relevant documents. https://rmc.edu.in/wp-content/uploads/2022/09/1.4.1_DVV.pdf

Feedback link available on Website: <https://rmc.edu.in/student-satisfaction-survey/>



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Appeal:

1. The College has got grade B++ and the grade sheet issued by National Assessment and Accreditation Council through college portal mentions the grade as B++ with institutional CGPA 2.96.
2. In Criteria 1.4 The Feedback system carries the weightage as Zero (0) according to grade sheet uploaded in the college portal by NAAC.
3. The Clarification with regard to the above has been submitted by the institution at the time of DVV clarification.
4. The College has a strong and fool-proof online Feedback System and was uploaded at the time of DVV clarification, which seems to have been not considered by the DVV team.
5. The Peer Team which visited the college on 27-12-2022 to 28-12-2022 has interacted with the students, Alumni and other stakeholders with mention in the peer team report "Feedback is Collected from Various Stakeholders".
6. In the DVV clarification documents attached includes the sample feedback forms from stakeholders from page number 01 - 08 in the Response from HEI column in DVV Clarification.
7. Considering the above points, the institution has a strong chance of getting A grade. The College had uploaded the relevant document at the time of DVV clarification but it was not hyperlinked inadvertently. Now the College is providing the entire documents again.